## **Berkeley Mall Safeguarding Your Shopping Experience**

It is our priority to do all that we can for the health and safety of our customers, merchants, and community. We are committed to providing a safe environment for all. Berkeley Mall will follow the State Government Mandates as well as actions offered by the International Council of Shopping Centers, to continue to help slow the spread of the virus. Please see below for Berkeley Mall Health Standards as well as Berkeley Mall Keeping You Safe protocols.

## **Berkeley Mall Health Standards**

Your health and safety are our top priority. We ask you to follow the standards as recommended by the CDC to help protect yourself and others:

- ✓ Maintain a distance of 6 feet from other shoppers
- ✓ Use sanitizer stations in the common areas to keep your hands clean
- ✓ Avoid touching your mouth, nose, and eyes with unwashed hands
- ✓ Thoroughly wash your hands on a frequent basis with soap and warm water for at least 20 seconds
- ✓ If a store is busy, please return later. At all times, abide by the 6' rule prominently marked by each retailer and throughout the Mall
- ✓ Stay home if you have a fever or cold and flu-like symptoms such as a cough, sore throat, runny nose or body aches
- ✓ If you cough or sneeze, cover your nose and mouth with a tissue, discard it immediately and wash or sanitize your hands
- ✓ Masks required in all retail establishments per North Carolina Order #147

We appreciate your observance of the Health Standards instituted by Berkeley Mall as recommended by the CDC.

## **Berkeley Mall Keeping You Safe**

Berkeley Mall has instituted the following measures to protect our community, patrons, and merchants:

- ✓ Increased focus, frequency, and intensity of our cleaning protocol, including a focus on frequently touched surfaces and restrooms
- ✓ Every other restroom stall, sink and urinal will be out of service to encourage social distancing and proper hygiene
- √ Water fountains will be out of service
- ✓ Common Area seating will be limited to comply with safe distancing as well as food court seating
- ✓ Reminders to wash your hands
- √ Hand sanitizing stations located throughout the common area
- ✓ Reminders throughout the common area of social distancing and wearing a face mask

The Berkeley Mall Health Standards and Berkeley Mall Keeping You Safe protocols are subject to change if forced to do so by Governmental Order.